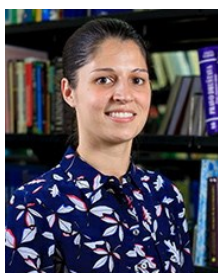




## Curriculum Vitae

### PERSONAL INFORMATION

**Naletina Dora**



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Sex Female | Date of birth 17/06/1987 | Nationality Croatian

### CURRENT POSITION

**Associate Professor at Department of Trade and International Business**  
Faculty of Economics and Business, Zagreb (Croatia)

### WORK EXPERIENCE

16/05/2017 – 14/06/2022 **Assistant Professor at Department of Trade and International Business**  
Faculty of Economics and Business, Zagreb (Croatia)

01/10/2016 – 16/05/2017 **Postdoctoral researcher at Department of Trade**  
Faculty of Economics and Business, Zagreb (Croatia)

01/07/2011 – 30/09/2016 **Assistant at Department of Trade**  
Faculty of Economics and Business, Zagreb (Croatia)

### EDUCATION

01/2011 – 01/2016 **PhD**  
**University postgraduate (doctoral) study programme in Economics and Business Economics**  
Faculty of Economics and Business, University of Zagreb (Croatia)

10/2009 – 09/2010 **Mag.oec. (summa cum laude)**  
Faculty of Economics and Business, University of Zagreb (Croatia)

10/2005 – 06/2009 **univ.bacc.oec**  
Faculty of Economics and Business, University of Zagreb (Croatia)

### PERSONAL SKILLS

Mother tongue(s) Croatian

Other language(s)

|         | UNDERSTANDING |         | SPEAKING           |                   | WRITING |
|---------|---------------|---------|--------------------|-------------------|---------|
|         | Listening     | Reading | Spoken interaction | Spoken production |         |
| English | C2            | C2      | C2                 | C2                | C2      |
| Italian | B1            | B1      | B1                 | B1                | B1      |

- Communication skills**
- excellent communication skills acquired in teaching, scientific projects and domestic and international collaboration
  - excellent presentation skills acquired in teaching and numerous presentations at professional and scientific conferences home and abroad
- Organizational skills**
- team work at scientific projects
  - mentoring and guiding students in writing of professional and scientific papers
- Business skills**
- several years of experience in teaching and class organization
- Computer skills**
- excellent knowledge of Microsoft Office tools
  - excellent knowledge of research results analysis software EViews
  - very good knowledge of research results analysis software IBM SPSS Statistica
- Driving licence** B
- Researcher's profiles**
- ORCID:** <https://orcid.org/0000-0002-6275-7039>  
**Google Scholar:** <https://scholar.google.hr/citations?user=fcMHKvMAAAAJ&hl=en>  
**Full bibliography:** <https://www.croris.hr/osobe/profil/30761>

## ADDITIONAL INFORMATION

- Scientific experience**
- **Co-editor of InterEULawEast Journal (2023 SJR – Q2)**
  - member of Panel of Experts in **process of initial accreditation of University undergraduate study programme Logistics University of Zagreb, Faculty of Transport and Traffic Sciences (27.11.2023. – 01.12.2023)**
  - member of Panel of Experts in **process of reaccreditation of University of Zadar (27.11.2023. – 01.12.2023)**
- Conferences & Seminars**
- **12.04.2024.**; 6<sup>th</sup> International Conference on Global Practice of Multidisciplinary Scientific Studies (Lisbon)
  - **15.03.2024.**; Conference 'Consumers in the Age of Artificial Intelligence' (Zagreb)
  - **25.-26.10.2023.**; MAGROS 2023 'Modern trade in the conditions of a single market' (Zagreb)
  - **29.09.2023.**; V<sup>th</sup> Conference in organisation of traders 'Humans vs Machines' (Zagreb)
  - **29.-30.07.2023.**; 2<sup>nd</sup> International Conference on Advanced Research in Business Management, Economic Policy, Humanities & Social Sciences (ABMSS) (Paris)
  - **13.-15.07.2023.**; VIII International European Conference on interdisciplinary scientific research (Rome)
  - **29.-30.06.2023.**; UMTEB - XIII International Scientific Research Congress (Paris)
  - **19.-21.05.2023.**; 10<sup>th</sup> International Mardin Artuklu Scientific Researches Conference
  - **24.11.-25.11.2022.**; Zagreb: Faculty of Economics and Business, International Scientific Conference 'Trade Perspectives 2022: Commodity prices and the global economy'
  - **08.-09.09.2022.**; Zagreb: Faculty of Economics and Business; International Scientific Conference "7<sup>th</sup> Colloquium on European research in retailing: The New Age of Retailing: Rethink, Reconnect, Revive"
  - **17.-18.06.2022.**; Plitvice; 84<sup>th</sup> International Scientific Conference on Economic and Social Development
  - **25.11.2021.**; Zagreb: Faculty of Economics and Business; International Scientific Conference "Trade Perspectives 2021: 'International trade in a post COVID-19 world'"
  - **28.09.2021.**; webinar Aviation Arena „New players in the aviation industry of the Republic of Croatia“.
  - **23.09.2021.**; webinar Mobility & Transport Arena "Advanced fleet management systems"
  - **22.04.2021.**; webinar 'Reducing Cognitive Load: Focusing on What Matters in Online and Hybrid Teaching'
  - **09.04.2021.**; Emerald publishing; webinar 'How to improve article acceptance rate and publish quicker: a guide to getting published'.

- **16.12.2020.**; Croatian Chamber of Economy; online workshop *'Copyright protection of computer programs, databases and other copyright issues for the ICT industry'*
- **26.-27.11.2020.**; Zagreb: Faculty of Economics and Business, International scientific Conference Trade Perspectives 2020: *'The interdependence of COVID-19-pandemic and international trade'*
- **14.09.2020.**; Zagreb: Faculty of Economics and Business; educational workshop 'Recording lectures'
- **06.-08.07.2020.**; Plitvice Holiday Resort; 1st CEE Workshop *"On Research Excellence in OM/SCM"*
- **05.03.2020.**; Ekonomski fakultet Zagreb; 'Scopus Workshop - increase your visibility!', voditelj: Kate Kryszczuk
- **27.-29.01.2020.**; Poznan University of Economics and Business, Poznan, Conference Central European Network for Sustainable and Innovative Economy
- **28.11.2019.-29.11.2019.**; Zagreb: Faculty of Economics and Business, International scientific Conference Trade Perspectives 2019: *'Business model innovations in domestic and international trade'*
- **September - November 2019**; education of Faculty of Humanities and Social Sciences, University of Zagreb *"Enhancing basic teaching competencies at Croatian higher education"*
- **11.06.2019.**; Zagreb: Faculty of Economics and Business, workshop *'Partial Least Squares Structural Equation Modelling'*, leader: Joe Hair, PhD
- **28.11.2018.-29.11.2018.**; Zagreb: Faculty of Economics and Business, International scientific Conference Trade Perspectives 2018 *'Contemporary aspects and role of international trade'*
- **15.11.2018.**; Forum Zagreb: Green Gold Centar, Croatian Retail Forum & Retail Expo
- **11.10.2018.-12.10.2018.**; Osijek: Faculty of Economics, 18<sup>th</sup> International Scientific Conference Business Logistics in Modern Management
- **13.09.2018.-14.09.2018.**; Zagreb: Faculty of Economics and Business, 2nd EurOMA Danube Journal Publishing Workshop, *"GETTING IT PUBLISHED IN OM/SCM"*
- **30.05.2018.-02.06.2018.**; Bled, Management International Conference 2018
- **29.05.2018.**; Zagreb: Faculty of Economics and Business, Publishing Workshop: *'Academic Publishing and Publication Strategy, Developing good academic papers'*
- **19.-23.02.2018.**; Innsbruck: Congress Innsbruck, 20th International Working Seminar on Production Economics.
- **29.-30.11.2017.**; Zagreb: Faculty of Economics and Business, International Scientific Conference „TRADE PERSPECTIVES 2017: Specialization and Customer Centered Retailing“.
- **29.-30.11.2017.**; Zagreb: Faculty of Economics and Business, workshop "Models and techniques of econometric analysis for scientific research".
- **12.-13.10.2017.**; Osijek: Faculty of Economics, 17<sup>th</sup> International Scientific Conference Business Logistics in Modern Management.
- **12.-14.07.2017.**; Zagreb: Faculty of Economics and Business, The International Conference on Theory and Applications in the Knowledge Economy.
- **05.04.2017.**; Zagreb: Faculty of Transport and Traffic sciences, Round table *'The future of liner maritime passenger traffic in the Republic of Croatia'*.
- **23.-24.11.2016.**; Zagreb: Faculty of Economics and Business, International Scientific Conference „TRADE PERSPECTIVES 2016: Safety, security and loyalty“.
- **02.06.2016.**; Zagreb, Spring seminar GS1 Croatia.
- **17.-18.12.2015.**; Zagreb, 11th International Conference on Economic and social Development - Building Resilient Society.
- **18.-19.11.2015.**; Zagreb: Faculty of Economics and Business, International Scientific Conference „TRADE PERSPECTIVES 2015: Innovations in food retailing“.
- **20.-21.11.2013.**; Zagreb: Faculty of Economics and Business, International Scientific Conference „TRADE PERSPECTIVES 2013: Supply Chain Relationships“.
- **03.-04.12.2012.**; University of Zagreb, workshop: *'Networking for doctoral researchers'*.
- **21.-22.11.2012.**; Zagreb: Faculty of Economics and Business, International Scientific Conference „TRADE PERSPECTIVES 2012: Trade in the Context of Sustainable development“.
- **05.10.2012.**; Požega, Polytechnic in Požega, 3<sup>rd</sup> International Conference „Vallis Aurea – Regional Development“.
- **23.-26.11.2011.**; Wien: DAAAM International Vienna, International academy of engineering & Vienna University of technology, 22<sup>nd</sup> DAAAM International Symposium Intelligent

*Manufacturing & Automation: Power of Knowledge and Creativity.*

- **16.11.2011.**; Zagreb: Faculty of Economics and Business, International Scientific Conference „Distributive trade as a SEE and CEE development driver”.
- **19.-20.05.2011.**; Croatian Chamber of Economy, *2<sup>nd</sup> Round Table of regulatory institutions of railway services on the market of SouthEast Europe.*
- **24.11.2010.**; Zagreb: Faculty of Economics and Business, Scientific Conference „Challenges of Trade in recession“.

## SCIENTIFIC AND PROFESSIONAL PROJECTS

- **December 2020 – December 2023** – researcher on the Erasmus+ KA2 Strategic Partnerships project “Teaching Sustainability in Higher Education in the Field of Economics and Management” (SUSTA), leader: Bartłomiej Pierański
- **January 2020 – December 2022** – researcher on the on the scientific project “Reducing food waste by retail chain supply and store management” financed by the Government of the Republic of Croatia and the Government of the Republic of Austria
- **February 2020 – September 2022** – researcher on the scientific project *CENETSIE Central European Network for Sustainable and Innovative Economy*, leader: Barbara Borusiak.
- **January 2020 – December 2020** – researcher on professional project „#known #not known about consumer rights in the age of digital platformization”, financed by Ministry of Economy and Sustainable Development.
- **July 2017 – December 2017** – researcher on project „Innovations in Supply Chains in Conditions of Retail Internationalization“ financed by University of Zagreb, leader: Blaženka Knežević.
- **July 2015 – January 2016** - researcher on project „Innovations in Supply Chains in Conditions of Retail Internationalization“ financed by University of Zagreb, leader: Blaženka Knežević.
- **2011. – 2015.** - researcher on project „Managerial tools in digital companies” financed by Ministry of Science, Education and Sports, leader: Marina Dabić, PhD.

## PUBLICATIONS

### SCIENTIFIC PAPERS PUBLISHED IN SCIENTIFIC JOURNALS INDEXED IN WOSCC, SCOPUS

- Zajac, M., Rožić, T., **Naletina, D.** (2023). Determining the Probability of Unproductive Manipulations in Inland Intermodal Terminal Operations, *Promet-Traffic&Transportation*, 35(3), pp. 299-314. <https://doi.org/10.7307/ptt.v35i3.72>
- Rožić, T., **Naletina, D.**, Zajac, M. (2022). Volatile freight rates in maritime container industry in times of crises, *Applied Sciences*, 12(17), pp. 8452. <https://doi.org/10.3390/app12178452>
- **Naletina, D.** (2021). Public transportation during the COVID-19 pandemic in the City of Zagreb, *InterEULawEast: journal for the international and european law, economics and market integrations*, 8(2), pp. 29-51. <https://doi.org/10.22598/iele.2021.8.2.2>
- **Naletina, D.** (2021). Volatilnost vozarina u kontejnerskom pomorskom prometu u doba pandemije COVID-19, *Poslovna izvrsnost*, 15(2), ISSN: 1846-3355, e-ISSN: 1848-9060, pp. 105-118. <https://doi.org/10.22598/pi-be/2021.15.2.105>
- Damić, M., **Naletina, D.**, Buntić, L. (2021). Revisiting the relationship between organizational innovativeness and ISO 9001, *International Journal for Quality Research*, 15(3), pp. 909-922. <https://doi.org/10.24874/IJQR15.03-14>
- **Naletina, D.**, Kovač, I., Palić, D. (2021). Empirijsko istraživanje stavova korisnika o suprijevozu u Republici Hrvatskoj, *Zbornik Velevučilišta u Rijeci*, 9(1), pp. 345-361. <https://doi.org/10.31784/zvr.9.1.21>
- **Naletina, D.**, Damić, M., Meštrović, L. (2020). Zadovoljstvo mladih korisnika uslugama paketnih dostavljača u Republici Hrvatskoj, *Zbornik Velevučilišta u Rijeci*, 8(1), pp. 331-351. <https://doi.org/10.31784/zvr.8.1.9>
- **Naletina, D.**, Petljak, K., Rožić, T. (2020). Outsourcing as a Challenge for Achieving Competitive Advantage in Road Freight Industry-The Case of Croatia, *Promet-Traffic&Transportation*, 32(1), pp. 127-139. <https://doi.org/10.7307/ptt.v32i1.3198>
- **Naletina, D.**, Petljak, K., Štulec, I. (2020). The Interdependence of Institutional Framework and Business Success of Internationally Oriented Croatian Road Freight Transporters, *Tehnički vjesnik*, 27(4), pp. 1293-1300. <https://doi.org/10.17559/TV-20190610165601>
- Brozović, V., Hrastić, F., Meštrović, L., Bilić, H., **Naletina, D.**, Petljak, K. (2019). Ekonomija dijeljenja: Poslovni model budućnosti?, *Zbornik Ekonomskog Fakulteta u Zagrebu*, 17(1), pp. 33-61. <https://doi.org/10.22598/zefzq.2019.1.33>

- **Naletina, D.**, Petljak, K., Sremac, M. (2019). Empirical research on user satisfaction with the transport and the supporting services at Croatian airports, *Pomorstvo*, 33(1), pp. 92-101. <https://doi.org/10.31217/p.33.1.10>
- **Naletina, D.**, Damić, M., Jabučar, A. (2019). Customer Satisfaction with Services of Low-Cost Carriers at Pula and Zadar Airports, *InterEULawEast: journal for the international and european law, economics and market integrations*, 6(2), pp. 71-97. <https://doi.org/10.22598/iele.2019.6.2.4>
- **Naletina, D.**, Damić, M., Bebek Gorički, A. (2019). Passenger retail at airports: the case study of The Republic of Croatia, *InterEULawEast: journal for the international and european law, economics and market integrations*, 6(1), pp. 21-41. <https://doi.org/10.22598/iele.2019.6.1.3>
- Štulec, I., Petljak, K., **Naletina, D.** (2019). Weather Impact on Retail Sales: How can Weather Derivatives help with Adverse Weather Deviations? *Journal of Retail and Consumer Services*, 49(srpanj), pp. 1-10. doi: [10.1016/j.jretconser.2019.02.025](https://doi.org/10.1016/j.jretconser.2019.02.025)
- **Naletina, D.**, Vuletić, A., Meštrović, L. (2019). Analiza poštanskog tržišta u Republici Hrvatskoj, *Zbornik Veleučilišta u Rijeci*, 7(1), pp. 301-315. <https://doi.org/10.31784/zvr.7.1.19>
- Petljak, Kristina; **Naletina, D.**; Bilogrević, Kristina (2019). Considering ecologically sustainable packaging during decision-making while buying food products. *Economics of Agriculture*, 66(1); pp. 107-126. <https://doi.org/10.5937/ekoPolj1901107P>
- Renko, S., Petljak, K., **Naletina, D.** (2019.). Food integrity throughout the chain: the case of good distribution practice, *LogForum*, 15(1), pp. 53-69. <https://doi.org/10.17270/J.LOG.2019.318>
- **Naletina, D.**, Petljak, K., Sremac, M. (2018). Characteristics and the Overview of Air Traffic in the Republic of Croatia, *Pomorstvo*, 32(2). pp. 297-311. <https://doi.org/10.31217/p.31.2.15>
- **Naletina, D.**, Zelenika, G., Petljak, K. (2018). Empirijsko istraživanje zadovoljstva korisnika hrvatskim autocestama. *Poslovna izvrsnost*, 12(2), pp. 81-101. <https://doi.org/10.22598/pibe/2018.12.2.81>
- **Naletina, D.**, Ačkar, I., Vuletić, A., Petljak, K., Štulec, I. (2018). Development opportunities of liner maritime passenger traffic in the Republic of Croatia. *Economic and Social Changes: Facts, Trends, Forecast*, 11(5), pp. 182-197, <https://doi.org/10.15838/esc.2018.5.59.12>
- Kovač, I., **Naletina, D.**, Brezović, D. (2018). Factors Influencing the Participation in Customers' Loyalty Programmes: The Case of Croatia, *Entrepreneurial Business and Economics Review*, 6(2). pp. 185-199, <https://doi.org/10.15678/EBER.2018.060210>
- Knezevic, B., **Naletina, D.**, Damic, M. (2016). The Changing Structure of Retail Industry: Case Studies on Competitive Advantage of Small Companies in Croatia, *Entrepreneurial Business and Economics Review*, 4(4), pp. 171-187, <https://doi.org/10.15678/EBER.2016.040411>

#### SCIENTIFIC PAPER IN OTHER JOURNALS

- **Naletina, D.** (2019). Strategic positioning of the road freight transportation companies: the case of Croatia, *Journal of Economic and Social Development*, 6(1), ISSN (print) 1849-6628, ISSN (online) 1849-3327, str. 38-50, doi: [10.26352/DJ02F5005](https://doi.org/10.26352/DJ02F5005).
- Štulec, I., Petljak, K., **Naletina, D.** (2018). S-Commerce: How to Turn# into\$, *InterEU law east: journal for the international and european law, economics and market integrations*, 5(1), ISSN 1849-3734 (Print), ISSN 1849-4439 (Online), str. 1-14, doi: [10.22598/iele.2018.5.1.1](https://doi.org/10.22598/iele.2018.5.1.1).
- Knežević, B., **Naletina, D.**, Damić, M. (2016). The Changing Structure of Retail Industry: Case Studies on Competitive Advantage of Small Companies in Croatia, *Entrepreneurial Business and Economics Review*, 4(4), pp. 171-181.
- Bendeković, J., Martić, Z., **Vuletić, D.** (2013). Marketing strategy of Croatian Railway Freight Transport under conditions of liberalisation, *Poslovna izvrsnost*, VII(2), pp. 45-63.

#### BOOK CHAPTERS

- **Naletina, D.**, Štulec, I., Milković, M. D. (2023). Volatility of Maritime Freight Rates in Pandemic: Case Study of Transcontinental Sourcing, In: Veyssel Kaya, M. (Eds.). *Social & Economic Studies within the Framework of Emerging Global Developments*, Berlin: Peter Lang, pp. 255-265.
- **Naletina, D.**; Damić, M. (2021). Innovations on rail freight market, In: Romanowski, Robert (Eds.). *Sustainable development: innovations in business*, Poznan: PUEB Press; Poznan University of Economics and Business, pp. 103-114. <https://doi.org/10.18559/978-83-8211-084-5/7>
- Vuletić, A., **Naletina, D.**, Polić, A. (2018). Does Terrorism Affect Trade and Tourism?. IN:

- Renko, S., Knežević, B. (Eds.) *Trade Perspectives in the Context of Safety, Privacy and Loyalty*, Newcastle: Cambridge Scholars Publishing, pp. 22-55.
- Bendeković, J., Simonić, T., **Naletina, D.** (2014). Importance of marketing strategy for achievement of competitive advantage of Croatian road transporters. In: Katalinic, B. (eds.). *Chapter 21 in DAAAM International Scientific Book*, DAAAM International Publishing, Vienna, Austria, ISBN 978-3-901509-98-8, ISSN 1726-9687, pp. 257-266.
  - Bendeković, J., Rogozar, Z., **Naletina, D.** (2014) The role and importance of intermodal transport in Croatia for EU countries. In: Katalinic, B. (eds.). *Chapter 22 in DAAAM International Scientific Book 2014*, DAAAM International Publishing, Vienna, Austria, ISBN 978-3-901509-98-8, ISSN 1726-9687, pp. 267-278.
  - Bendeković, J., **Vuletić, D.** (2013) Piracy influence on the shipowners and insurance companies. In: Katalinic, B. (eds.). *Chapter 42 in DAAAM International Scientific Book 2013*, Published by DAAAM International, Vienna, Austria, ISBN 978-3-901509-94-0, ISSN 1726-9687, pp. 711-718.
  - Bendeković, J., **Vuletić, D.** (2012.): 'Transport kao okosnica globalne trgovine'. In: Knego, N., Renko, S., Knežević, B. (eds.): „*Mijo Mirković: Trgovina i unutrašnja trgovinska politika, prečisak s komentarima*“, Ekonomski fakultet, Sveučilište u Zagrebu, Zagreb, ISBN 978-953-6025-60-2, pp. 343-348.

#### SCIENTIFIC PAPERS PUBLISHED IN PROCEEDINGS OF INTERNATIONAL SCIENTIFIC CONFERENCES

- Štulec, I.; **Naletina, D.**; Miočić, A. (2023). The application and consumer acceptance of artificial intelligence in retail: survey-based evidence, In: Dužević, I., Naletina, D., Štulec, I. (Eds.) *Proceedings of The International Scientific Conference TRADE PERSPECTIVES 2023: Smart solutions in trade and retail*, Zagreb: Ekonomski fakultet Sveučilišta u Zagrebu; Hrvatska gospodarska komora, 2023. pp. 115-129.
- **Naletina, D.**; Štulec, I.; Valjak, L. (2023). Liner maritime traffic during crises: case of the Republic of Croatia, In: Tas, A. (Eds.) *The Proceedings book*, Yayınevi: IKSAD, 2023. pp. 425-437.
- Štulec, I.; **Naletina, D.**; Karakaš, M. (2023). Comparison of ecological awareness and purchasing habits of consumers in Croatia and Germany: in-depth interview study, In: Kalgi, M.E.; Ozyurt, S. (Eds.). *Conference full texts book / KALGI*, Mehmet Emin. IKSAD, pp. 459-476.
- Štulec, I.; **Naletina, D.**; Krajnović, J. (2023). The influence of social networks on purchasing habits of generation Z, Kalgi, M.E.; Demirkol, N. (Eds.). *Full text book*. Rome: IKSAD GLOBAL, 2023. pp. 676-688.
- **Naletina, D.** (2022). Importance of multimodal transport in developing a more sustainable transportation network in the European Union, In: Ruzic, V., Sutic, B., Uckar, D. (Eds.). *Book of Proceedings*, 84<sup>th</sup> International Scientific Conference on Economic and Social Development, Plitvice, Republika Hrvatska, 17.-18.06.2022., Plitvice: Varazdin Development Entrepreneurship Agency and University North & Polytechnic "Nikola Tesla" in Gospić & Faculty of Management University of Warsaw & Faculty of Law, Economics and Social Sciences Sale - Mohammed V University in Rabat Polytechnic of Medimurje in Cakovec, pp. 169-177.
- **Naletina, D.** (2021). Road freight market in the European Union with special emphasis on the COVID-19 pandemic, In: Misevic, P., Kontic, Lj., Galovic, T. (Eds.). *Book of Proceedings*, 76<sup>th</sup> International Scientific Conference on Economic and Social Development - "Building Resilient Society", Zagreb, Republika Hrvatska, 17.-18.12.2021., Zagreb: Varazdin Development and Entrepreneurship Agency and University North; Croatian Chamber of Economy; University MB Polytechnic "Nikola Tesla" in Gospić; Faculty of Management University of Warsaw; Faculty of Law, Economics and Social Sciences Sale - Mohammed V University in Rabat; Polytechnic of Medimurje in Cakovec, pp. 332-340.
- **Naletina, D.**, Vrkljan, M., Jurčević, M. (2020). Consumer satisfaction with the organization of public transport during the corona crisis. In: Baković, T., Naletina, D., Petljak, K. (Eds.). *Proceedings of The International Scientific Conference*, Trade Perspectives 2020: The interdependence of COVID-19 pandemic and international trade, Zagreb, Republika Hrvatska, 26.-27.11.2021., Zagreb: Ekonomski fakultet i Hrvatska gospodarska komora, pp. 159-183.
- Damić, M., Radić, M., **Naletina, D.** (2020). Exploring the outcomes of e-learning transformation in higher education: the case of Croatia. In: Gómez Chova, L., López Martínez, A., Candel Torres, I. (Eds.). *ICERI2020 Proceedings*, 15<sup>th</sup> annual International Conference of Education, Research and Innovation, Sevilla, Španjolska, 9.-11.11.2020.,

- Sevilla: IATED Academy, pp. 3148-3153.
- Damić, M., **Naletina, D.**, Buntić, L. (2020). National Culture as a Moderator in Organizational Research. In: Soliman, K. S. (Eds.). *Proceedings of the 36<sup>th</sup> International Business Information Management Association Conference (IBIMA) - Sustainable Economic Development and Advancing Education Excellence in the era of Global Pandemic*, Granada: International Business Information Management Association, pp. 1277-1284.
  - Damić, M., **Naletina, D.**, Buntić, L., (2020). Conceptual definitions and antecedents of organizational innovativeness - a literature review, In: Pochinok, N.; Bakhtina, O.; Recker, N. (Eds.). *Book of Proceedings*, 60<sup>th</sup> International Scientific Conference on Economic and Social Development – XX International Social Congress (ISC 2020), Moskva, Rusija, 20.-21.10.2020., Moscow: Varazdin Development and Entrepreneurship Agency; University North; Russian State Social University, Faculty of Management University of Warsaw, pp. 565-574.
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