

PERSONAL INFORMATION

Vesna Bosilj Vukšić



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CURRENT POSITION

Full Professor at Department of Informatics

WORK EXPERIENCE

- 2011 - today **Tenure Professor, Department for Information Sciences, Faculty of Economics and Business, University of Zagreb, Croatia**
- 2007 - 2011 **Full Professor, Department for Information Sciences, Faculty of Economics and Business, University of Zagreb, Croatia**
- 2002 - 2007 **Associated Professor, Department for Information Sciences, Faculty of Economics and Business, University of Zagreb, Croatia**
- 1999 - 2007 **Assistant Professor, Department for Information Sciences, Faculty of Economics and Business, University of Zagreb, Croatia**
- 1993 - 1999 **Assistant, Department for Information Sciences, Faculty of Economics and Business, University of Zagreb, Croatia**
- 1989 - 1993 **Software developer - IS analyst, Zagreb Data, Zagreb, Croatia**

EDUCATION

- 1997 **PhD Business Informatics (title: Graphical, object oriented and simulation modelling of business processes)**
Faculty of Organization and Informatics, University of Zagreb, Croatia
- 1993 **M.Sc. in Informatics (title: Object oriented data models)**
Faculty of Organization and Informatics, University of Zagreb, Croatia
- 1986 **B.Sc. in Economic cybernetics**
Faculty of Economics and Business, University of Zagreb, Croatia

TRAINING

- 2015 Queensland University of Technology QUT Open Online Learning, Australia, Fundamentals of BPM, skills and knowledge in BPMN
- 2007 BPM Group, Velika Britanija, tečaj „Core skills in business process analysis and design“, business process modelling knowledge and skills

PERSONAL SKILLS

Mother tongue(s) Croatian

Other language(s)

	UNDERSTANDING		SPEAKING		WRITING
	Listening	Reading	Spoken interaction	Spoken production	
English	C1	C1	C1	C1	C1
Italian	A1	A1	A1	A1	A1

Communication and social skills Good cooperation, willingness to help, teamwork, focus on agreement

Organisational / managerial skills Project management, project evaluation, cooperation with entrepreneurs, conference organizing, journal editing, mentoring

Computer skills and competences MS Office, Bizagi, Signavio, SoftwareAG

Digital skills

SELF-ASSESSMENT				
Information processing	Communication	Content creation	Safety	Problem solving
Proficient user	Proficient user	Proficient user	Independent user	PROFICIENT USER

ADDITIONAL INFORMATION

Visiting professorships ▪ Faculty of Economics, University of Ljubljana, Slovenia

Invited lectures ▪ ERASMUS MOBILITY program“ : Western University – Hungary, Faculty of Economics and Business, Sopron (2015/2016); Mykolas Romeris University, Faculty of Social Informatics, Vilnius, Litva (2010/2011)
 ▪ „CEEPUS MOBILITY program“: Vienna University of Economics and Business (2010/2011), Cracow University of Economics (2011/2012), Corvinus University, Budimpešta (2014)

Projects ▪ Main researcher of the research project Process and Business Intelligence for Business Performance (2015-2019); funded by the Croatian Science Foundation.
 ▪ Researcher at the project FP7-ICTSME project 'Methodology and Supporting Toolset Advancing Embedded Systems Quality' (2010-2014).
 ▪ Main researcher of the research project Information, Process and Knowledge Management Systems (2007-2011); funded by the Croatian Ministry of Education and Science

Honours and awards ▪ Emerald Literati Network, 2013 Highly Commended Paper Award: T., Pejić Bach, M., Bosilj Vukšić, V. (2013). "Influence of strategic approach to BPM on financial and non-financial performance", Baltic Journal of Management, Vol. 7, No. 2, pp.376 - 396.
 ▪ Mijo Mirković award for books: Upravljanje poslovnim procesima – 2004; Upravljanje poslovnim procesima – organizacijski i informacijski pristup – 2008

Public and university services ▪ Head of Department for information sciences (2011/2012 - 2015/2016).

Memberships in professional association or bodies	<ul style="list-style-type: none"> ▪ Member of Croatian Society for Simulation Modelling (CROSSIM), Member of Croatian Operational Research Society
Journal editor roles (editor in chief, associate editor, guest editor, editorial board etc.)	<ul style="list-style-type: none"> ▪ Member of the Editorial Board of journal The Applied Informatics (Uporabna informatika). Editor of "Background and scope of the special issue on Innovations driven by knowledge management." Baltic Journal of Management, 10(4).
Reviewer (journals, proceedings etc.)	<ul style="list-style-type: none"> ▪ Reviewer for the articles in international journals: International Journal of Information Management - IJIM; Business Process Management Journal; The Applied Informatics, Management - Journal of Contemporary Management; South East European Journal of Economics and Business – University of Sarajevo; Decision Support Systems Journal, Economics and Business Review Journal; International Journal of Simulation and Process Modelling – IJSPM) i međunarodnih znanstvenih konferencija ((Information Technology Interfaces Conference; FUTURE BUSINESS TECHNOLOGY (FUBUTEC) Conference; IADIS - International Association for Development of the Information Society E-commerce Conference; Bled eCommerce Conference; International Conference on Software and Data Technologies – ICSoft; the Annual Hawaii International Conference on System Sciences – HICSS; International conference on Computational Intelligence, Communication Systems and Networks
Teaching	Faculty of Economics & Business, University of Zagreb; undergraduate courses - Informatics, Business Information Systems, Knowledge Management, Business process modelling; graduate course - Business Process Management Systems; Postgraduate course - Business Process Management; Doctoral study course: Business Excellence Systems. Visiting professor..
Researcher's profiles	ORCID: http://orcid.org/0000-0002-0841-7754 Google Scholar: https://scholar.google.hr/citations?user=7KdjQMEAAAAJ&hl=en Full bibliography: https://www.bib.irb.hr/pregled/znanstvenici/205193

SELECTED BIBLIOGRAPHY

- Suša Vugec, D., Tomičić-Pupek, K., Bosilj Vukšić, V. (2018). Social business process management in practice: Overcoming the limitations of the traditional business process management. *International Journal of Engineering Business Management*, Vol.10, 1-10. doi 10.1177/1847979017750927
- Bosilj Vukšić, V., Suša Vugec, D., Lovrić, A. (2017). Social Business Process Management: Croatian IT Company Case Study. *Business Systems Research Journal*, 8(1), 60–70. doi 10.1515/bsrj-2017-0006
- Bosilj Vukšić, V., Pejić Bach, M., Tomičić-Pupek, K. (2017.). Utilization of Discrete Event Simulation in Business Processes Management Projects: a Literature Review, *Journal of Information and Organizational Sciences*, Volume 41, Issue 2, 2017, 137-159.
- Milanović Glavan, L., Bosilj Vukšić, V., (2017). Examining the impact of business process orientation on organizational performance: the case of Croatia. *Croatian Operational Research Review*, 8(1), 137–165. doi 10.17535/crorr.2017.0009
- Hernaus, T., Bosilj Vukšić, V., Indihar Štemberger, M. (2016). How to go from strategy to results? Institutionalising BPM governance within organisations. *Business Process Management Journal*, 22(1), 173–195. doi 10.1108/BPMJ-03-2015-0031
- Milanović Glavan, L., Bosilj Vukšić, V., Vlahović, N. (2015). Decision tree learning for detecting turning points in business process orientation: a case of Croatian companies. *Croatian Operational Research Review*, 6(1), 207–224. doi 10.17535/crorr.2015.0017
- Bosilj Vukšić, V., Pejić Bach, M., Tomičić-Pupek, K. (2014). Process Performance Management in Higher Education. *International Journal of Engineering Business Management*, 6, 11. doi 10.5772/58680
- Hernaus, T., Pejić Bach, M., Bosilj Vukšić, V. (2012). Influence of strategic approach to BPM on financial and non - financial performance. *Baltic Journal of Management*, 7(4), 376–396. doi 10.1108/17465261211272148
- Indihar Štemberger, M., Bosilj Vukšić, V., Jaklić, J. (2009). Business Process Management Software Selection – Two Case Studies. *Economic Research-Ekonomska Istraživanja*, 22(4), 84–99. doi 10.1080/1331677X.2009.11517393
- Škrinjar, R., Bosilj Vukšić, V., Indihar - Štemberger, M. (2008). The impact of business process orientation on financial and non - financial performance. *Business Process Management Journal*, 14(5), 738–754. doi 10.1108/14637150810903084

