

PERSONAL INFORMATION

Lucija Juroš



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CURRENT POSITION

Teaching and Research Assistant at Department of Informatics

WORK EXPERIENCE

02/2018–Present

Teaching and Research Assistant, Department for Information Sciences

Faculty of Economics and Business, University of Zagreb (Croatia)

Holding lecture exercises on computers, participation in the development of materials and design of the content of school subjects. Courses: Informatics, Business Information Systems

10/2017–02/2018

External Associate, Department for Information Sciences

Faculty of Economics and Business, University of Zagreb (Croatia)

Holding lecture exercises on computers, participation in the development of materials and design of the content of school subjects.

09/2015–07/2017

Student Teaching Assistant, Department for Information Sciences

Faculty of Economics and Business, University of Zagreb (Croatia)

Assisting professor to prepare the study materials. Helping students to implement what was learned and apply knowledge, and to achieve courses learning aims. Courses include Informatics, Enterprise Information Systems, Databases, Business Processes Informatization and Business Process Management Systems.

01/2017–02/2017

IT Auditor Assistant

Deloitte Hrvatska (Croatia)

Participation, as team member and support in IT Audits and compliance projects, evaluation of client's processes and controls. Learning about and working on risk management (including IT risk management), IT and corporate governance in general. Software license reviews, other types of assurance and related work in the area of Information Systems (IS). Communicating with client, external and internal reporting.

07/2016–11/2016

Business Analyst

DokumentIT (Croatia)

Participating in the process of software solutions development - business process analysis, project documentation, application testing. Communication with clients.

EDUCATION

2012–2016

Master Degree in Business (in "Managerial Informatics")

Faculty of Economics and Business, University of Zagreb (Croatia)

Thesis: Analysis of an Enterprise Process and IT Maturity

2016–2017 **Bachelor Degree in Economics**

Faculty of Economics and Business, University of Zagreb (Croatia)

Thesis: Simulation Modeling of Business Processes in Health Care Using Discrete-Event Simulation

TRAINING

2018 DataCamp: Introduction to R, online course

2018 DataCamp: Intro to SQL for Data Science, online course

2017 Maastricht Summer School, Maastricht University, Maastricht, NL: Business Intelligence

PERSONAL SKILLS

Mother tongue(s) Croatian

Other language(s)

	UNDERSTANDING		SPEAKING		WRITING
	Listening	Reading	Spoken interaction	Spoken production	
English	C1	C1	C1	C1	C2
German	B1	B1	B1	B1	A2

Levels: A1 and A2: Basic user - B1 and B2: Independent user - C1 and C2: Proficient user
Common European Framework of Reference for Languages

Communication skills Good cooperation, willingness to help, teamwork, focus on agreement

Organisational / managerial skills Project collaboration, work with students

Digital skills

SELF-ASSESSMENT				
Information processing	Communication	Content creation	Safety	Problem solving
Proficient user	Proficient user	Independent user	Proficient user	Proficient user

Digital skills - Self-assessment grid

Microsoft Office, Google Docs, Bizagi Modeler (BPMN 2.0, discrete-event simulation), ARIS Business Architect (eEPC), Enterprise Architect (BPMN 2.0), EViews, Business Objects, SQL, Tableau, Disco (Process Mining)

ADDITIONAL INFORMATION

Honours and awards

- Dean's Award (Seminar Paper): COBIT Methodological Framework in Information Systems Auditing in Croatian Banking Sector, Faculty of Economics and Business, University of Zagreb, Croatia, 12/2017
- Dean's Award (Bachelor Thesis): Simulation Modeling of Business Processes in Health Care Using Discrete-Event Simulation, Faculty of Economics and Business, University of Zagreb, Croatia, 12/2016
- 10th IT Days, 95th Anniversary of the Faculty of Economics and Business, Zagreb, Project presentation, 09/2015

- 1st prize in Organize Your Talk, Department for Business Foreign Languages, Faculty of Economics and Business, University of Zagreb, Croatia, 03/2013
- Books for 500 the Best, for the best rang (1st) in faculty enrollment, won books from the economics field, Faculty of Economics and Business, University of Zagreb, Croatia, 06/2012

Projects

- Project (scientific): Model of Full Costing Method at Higher Education Institutions Based on Business Processes - Case of Croatia, Faculty of Economics and Business, University of Zagreb, 2017-2018
- Project (academic): Web application for thesis and other papers Gaudeamus.efzg, Faculty of Economics and Business, University of Zagreb, 2017
- Project (scientific): Business processes in the implementation of cost management in healthcare system, Faculty of Economics and Business, University of Zagreb, 2015
- Project (commercial): Business process mapping, University Computing Centre, Zagreb, 2015

Professional certifications

- Youthpass Certificate, Youth in Action, European Commission: Project of the central student portal (Studentski.hr), 2014

Researcher's profiles

ORCID: <https://orcid.org/0000-0003-0491-7230>

Google Scholar:

https://scholar.google.hr/citations?user=sLR92jMAAAAJ&hl=hr&citsig=AMstHGTrFOzzWkZ2L5VCbU_2DPIF-PG-bw

Full bibliographhy: <http://bib.irb.hr/lista-radova?autor=367895>,

<https://www.bib.irb.hr/pregled/znanstvenici/367895>

SELECTED BIBLIOGRAPHY

- Pivar, J., Pejić Bach, M., Juroš, L. (2017). Catching Trends in Relevant Business Informatics Skills: An Outlook to Advertisements for IT jobs. Knowledge and business challenge of globalization in 2017. pp 101-110.
- Dražić Lutitsky, I., Juroš, L. (2017) Business Processes in the Function of Cost Management in Healthcare Institutions. In: Bilgin M., Danis H., Demir E., Can U. (eds.) Country Experiences in Economic Development, Management and Entrepreneurship. Eurasian Studies in Business and Economics, vol 5. Springer: Cham, pp. 571-589. doi 10.1007/978-3-319-46319-3_35
- Vašiček, V., Dražić Lutitsky, I., Dragija, M., Bertoni, M., De Rossa, B., Grisi, G., Rebelli, A., Osmančević, J., Juroš, L. (2016) Procesni pristup obračunu troškova u sustavu zdravstva. Zagreb: Tim4Pin.